

The Quality and Reliability of our products is of prime importance. Our products are used in aviation and the safety of all users of our products shall always be our first consideration.

To promote Quality, Reliability, and Safety, and to prevent error through Human Factors, we will:

- Ensure the competence of our personnel by qualifications, experience and training.
- Define clear processes and instructions.
- Use and maintain suitable equipment and tools.
- Employ error proofing methods.
- Define check and inspection points.
- Manage working time and overtime systems.

The organization recognizes Human Factors as a prime Health and Safety factor, therefore Testori will ensure management personnel participate in Human Factors Training. It will then become the responsibility of those personnel to ensure that all other employees are given sufficient training with regard to Human Factors and Human Performance Limitations.

Testori recognizes that, it is the duty of all personnel to ensure all procedures, quality standards and regulations are complied with, at all times. If any employee identifies non-compliances, maintenance errors or any other related incidents, they must ensure they are reported directly to the Accountable Manager, as this will ensure that all products are dispatched in a safe operating condition and that all identified errors are managed effectively.

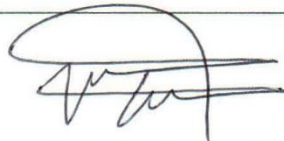
It is the duty of all employees to comply with the Quality Management System, Quality Standards and Regulations and to assist with regulatory and external auditors in an open manner. The Quality Manager will ensure that all personnel are aware of any planned Quality Audits being carried out within the organization.

We will endeavor to provide a clean, safe and healthy working environment for all employees and visitors. Employees have a duty to take reasonable care for their personal health and safety, and for that of others who may be affected by their acts or omissions, and for the environment.

I, as the Accountable Manager of 'Testori Aero Supply RMA LLC' UAE-GCAA CAR 145 & EASA PART 145 Organization, shall resolve any conflicts, which cannot be resolved by other managers. Resolution of such conflicts shall always be in accordance with the requirements of the controlling documents and this manual.

Testori Aero Supply is committed to being a recognized MRO specializing in the Maintenance of Cabin components. Our goal is to satisfy our customers and to exceed their expectations by continuously improving the Quality of our work, resulting in first class aviation maintenance services.

**Signed For and on behalf of
Testori Aero Supply RMA LLC:**


Date: 28-May-2015
Mr. Khalid Mohamed Helal Feraih Al Qubaisi
Accountable Manager